

# Instruction Manual

10 inch Pro



# PRO



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## Getting Started

Thank you choosing to buy an EGL product. All products brought to you by EGL are manufactured to the highest standards of performance and safety.

Before use, please read this manual carefully. It gives important instructions about safety, use and maintenance of your Tablet.

We hope you enjoy using your purchase for many years to come.

Remove all packaging material. You may wish to keep the packaging for future use or storage of your Tablet. Alternatively, dispose of accordingly.

## Box Contents

When opening the box please ensure that the items listed below are included within. If an item is missing please contact where you purchased the item.

- 10.1" Tablet
- Wireless Keyboard
- Power Adaptor
- Instruction Manual

# Product Overview

## Features

### Browse the Web

Visit your favourite websites.

### Check your e-mail

Keep in touch with friends and family.

### Watch Youtube™ videos

Browse the world's most popular video-sharing community.

### Discover thousands of apps for Android™

Games, applications and more with the installed market place.

### Enjoy your media library anywhere

Portable powerhouse plays your chosen music, videos and photos.

### MicroSD memory card reader

Expand your storage using a Micro SD card.

### Built-in camera

Convenient front-facing and rear-facing cameras.

# Know your Tablet

## 1. Reset Button

Press the reset button to reset all the device settings

## 2. Power Button

Press to turn your tablet on, to turn screen on or off, or press and hold to access the power off menu.

## 3. Volume Button

Press the return button to return to previous screen.

## 4. Rear Facing Camera

5 megapixel rear facing camera.

## 5. Speaker

Front speakers for audio output.

## 6. Microphone

Use internal microphone to record sound.

## 7. Micro USB

Connect to a USB device.

## 8. MicroSD card slot

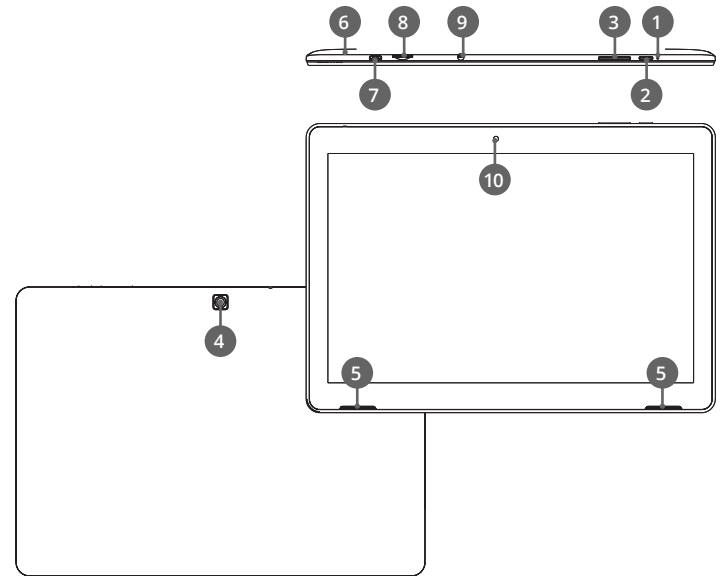
Insert a MicroSD card to expand your tablets storage.

## 9. Aux Jack

Audio output connection for headphones.

## 10. Front Facing Camera

2 megapixel front facing camera.



## Know your Screen

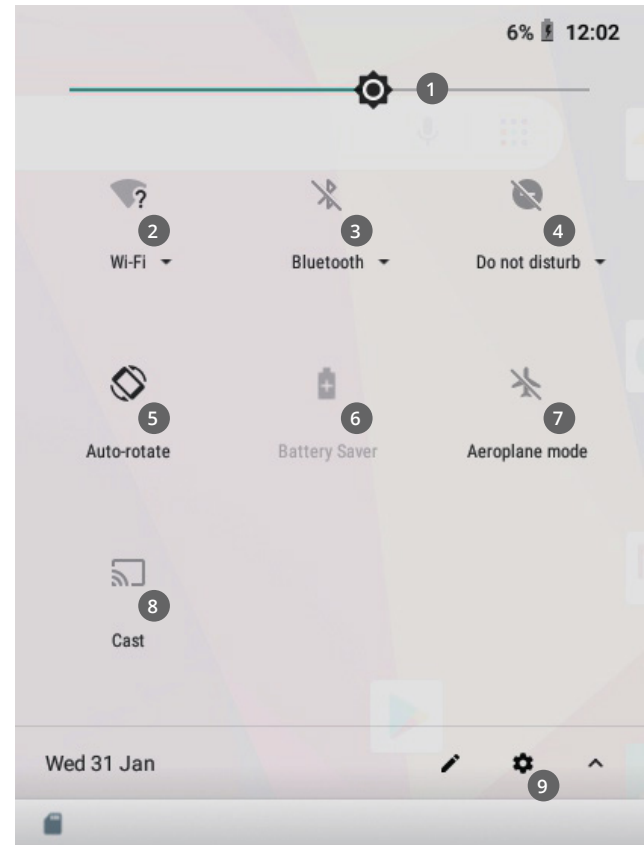
1. Google™ search widget
2. Google™ applications
3. Pre-installed android™ apps
4. Volume down
5. Back button
6. Home button
7. Recent apps
8. Volume up



## Quick Settings Menu

To access the quick settings, touch the top of the screen and pull down to open the menu.

1. Brightness: To adjust the screen brightness.
2. Wi-Fi - Tap on the icon to turn on/off your Wi-Fi.
3. Bluetooth - Tap on the icon to turn on/off your Bluetooth connection.
4. Do Not Disturb - Turns off all notifications excluding alarms.
5. Auto-Rotate Screen - Tap to activate/deactivate.
6. Battery Status
7. Airplane Mode - Tap to turn on/off all data, network and wireless connections.
8. Cast - Wirelessly cast your screen to another device.
9. Settings - Access all settings.





## About the Screen

This tablet is equipped with an easy to use touch screen.

The multi-touchscreen tablet only requires gentle fingertip pressure on the screen to activate the necessary feature.

***Note: To avoid damage to the device touch screen, avoid using excessive force. Also this device does not support the use of other control objects, e.g. a stylus.***

### Protective Film

A thin film has been applied to the screen to protect it during shipping. This film should be removed before the Tablet is used. To remove, simply take a corner of the film and peel away from the screen.

***Note: Do not use any sharp object to remove film as this could cause damage to the screen***

# Using the Tablet

## Before First Use

- Before first use, please make sure the tablet is fully charged. If not, connect the power adaptor or connect to a computer by USB cable, so your tablet can charge fully.
- Charging time is at least 6 hours the first time, 4 hours thereafter.

***Note: This tablet contains a Built-in type rechargeable Liion battery, the charger must be a standard adaptor (Input: AC100~240V 50/60Hz), this Tablet includes DC charging. USB interface can charge, choose USB interface to charge.***

- Ensure that you have a good wifi connection, with your network name and password available.

## Starting up

Turn on the device by holding in the power button for 2/3 seconds.

The first time you use your device, the startup wizard will help you set up your device:

- Language
- Date & Time
- WiFi Connection
- Location service options
- Third-party applications

# Tablet Power

## Turning the Tablet on or off:



**To turn the tablet on:** Press and hold the Power key until the LCD screen turns on. Wait until the Home screen appears; the tablet is now ready for use.

**To turn the tablet off:** Press and hold the Power key until the Device Options menu appears. Touch the power off option on the screen to turn off the tablet.

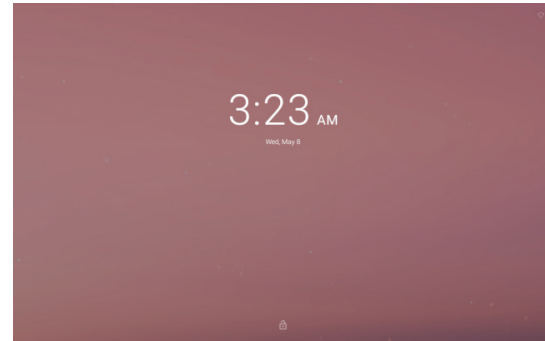
## Turning the Tablet on or off:

When the tablet is on, you can turn off the screen to conserve battery power. Simply press the Power key once to turn the screen off. Press the Power key again to turn the screen back on.

**Note:** *To conserve battery power, the screen can be set to turn off automatically when the tablet is not in use (between 1 and 30 minutes). The screen timeout option can be found in the Display menu.*

## Unlocking the Screen:

When the screens off, you will have to unlock the screen when you turn it back on. To unlock the screen, swipe up from the lock icon.



# Touchscreen Actions

You can control the functions of tablet using your finger with the following actions:

Touch	To activate an on-screen item (e.g. applications, buttons, menu items, and the letter/symbols of the on-screen keyboard), simply touch them with your fingertips.
Touch and Hold	Some on-screen items have an alternate action if you touch and hold them (e.g. opening an alternate menu or activating the drag function). To touch and hold an item, touch the item and do not lift your fingertip until the action occurs.
Drag	Drag an on-screen item to change its position (e.g., an application icon on the home screen). To drag an item, touch and hold it for a moment, then without lifting your fingertip, move the icon around the screen until it reaches its target destination.

# Connecting your Tablet

## WiFi:



The Notification bar displays icons that indicate your tablet's Wi-Fi status.



Notification that an open Wi-Fi network is in range  
Connected to a Wi-Fi network (waves indicate connection strength).

[No Icon] There are no Wi-Fi networks in range, or the Wi-Fi is turned off. Turn on the Wi-Fi if it is not already on.

## To turn on the Wi-Fi:

Open the Settings menu by touching the icon on the home screen to open the launcher, then touch the settings icon.

Open the Wireless and Network menu and slide the tab to the on position.

When Wi-Fi is on, the tablet will look for and display a list of available networks.



Note: If a network that you have connected to previously is found, the tablet will connect to it. If you don't see your network in the list, you can force the tablet to re-scan. To scan for networks, tap the Menu key, and then touch Scan.

In the same Wi-Fi settings menu above, touch a network in the list. If the network is open, the tablet will prompt you to confirm connection to the network. Touch Connect to confirm. If the network is secured (as indicated by a Lock icon), the tablet will prompt you to enter a password or other credentials.

Touch the Wireless password box to show the on-screen keyboard and then use it to enter the password. Touch Connect to confirm. When you have successfully connected to a Wi-Fi network, the Notification bar in the upper right of the screen will show a Wi-Fi signal indicator.

Security  
WPA/WPA2 PSK

Password

Show password

Advanced options

CANCEL CONNECT

## Improving your WIFI Speed

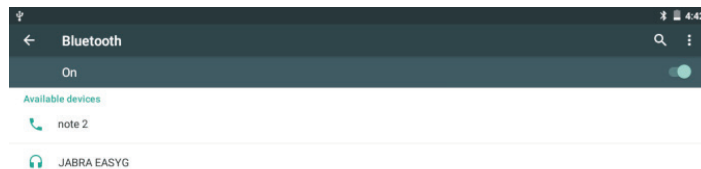
The speed of your wifi will depend on how many devices are connected to your network at one time. The chart below will help you to improve your connection speed:

Number of Devices	Required Speed
1 - 2 Devices	1 - 11Mbps
3 - 4 Devices	10 - 35 Mbps
5+ Devices	35 - 60+ Mbps

We recommend an internet speed of at least 10 Mbps for a stable and optimal connection

## Bluetooth:

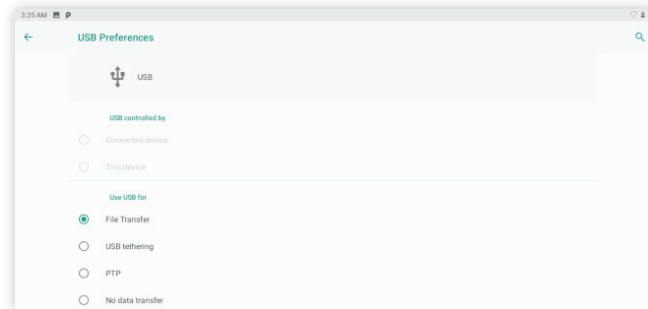
1. Turn on Bluetooth - Go to Settings > Bluetooth.
2. Tap the device that you wish to connect to in the device list, then follow the onscreen instructions to connect to it. The tablet must be within about 30 feet (10 meters) of the Bluetooth device.



## Computer:

Connect the tablet to a computer to transfer files.

1. Connect your tablet to the computer. Plug the small end of a micro USB cable into the USB 2.0 high speed connector of the tablet. Plug the large end of the cable into an available USB 2.0 high speed port on the computer.
2. When your tablet is connected, slide down the USB icon then touch icon USB connected.
3. Mount the storage. Touch button Transfer files(MTP) to mount the tablet's built-in storage. When it is mounted, you can copy files to or from your tablet.



## Charging your Tablet

When the Tablet has finished charging, the battery icon will become green and stop scrolling on the screen.

In order to prolong the service life of the Tablet, we recommend using the full battery power until flat before recharging it.

- If you do not to use the Tablet for a long time, in order to avoid power damage, please charge/use the Tablet once a month.
- When the tablet has a low battery level, a notification will pop up on the screen, either shutdown or plug in your charger.
- If the battery is completely flat, there will be a delay between plugging the Tablet in and being able to use it.
- The Tablet should be in standby status while charging. Unless the battery has completely drained you can use the Tablet whilst charging but the charging process will take longer.

- When the Tablet is on you can turn off the screen to conserve battery power. Simply press the Power key once to turn the screen OFF. Press the Power key once again to turn the screen back ON.

Charge the Tablet when:

- The battery power icon indicates power is low
- The system automatically shuts off.
- Operation buttons do not respond.

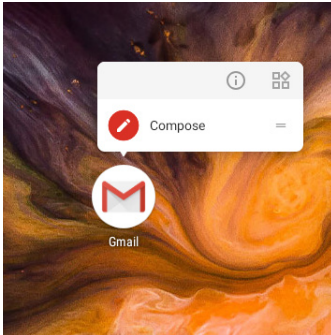
***NOTE: Ensure the Tablet is sufficiently charged.  
We recommend that the device has atleast 20% battery charge left.***

# Applications

## Moving a home screen icon

Touch and hold your finger onto the icon until a small menu appears. You can then slide it to the desired location, and release your finger.

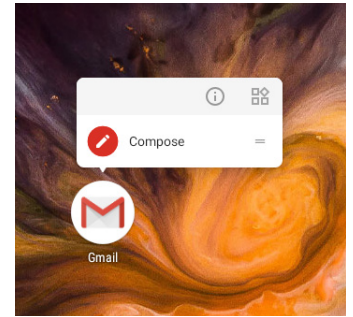
## Removing a home screen icon



Touch and hold the icon until the small menu appears and then slide it over towards the remove icon.

## Uninstalling an application

You can only uninstall third-party applications. Applications that are built into the firmware such as some Google™ Apps (e.g. clock, calculator, setting etc) cannot be deleted but some may be disabled in 'Settings'.



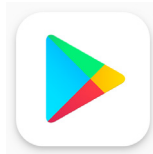
Apps downloaded after tablet set up may be deleted to free up memory space. From the apps menu, touch and hold the app icon, slide your finger towards the top of the screen and drop it over the uninstall bin. To check which applications are downloaded or built-in, go to 'Settings' then 'Apps'. You can also uninstall apps in 'Settings' and move them from internal memory to SD card etc.



# Personalising

## Downloading new Applications

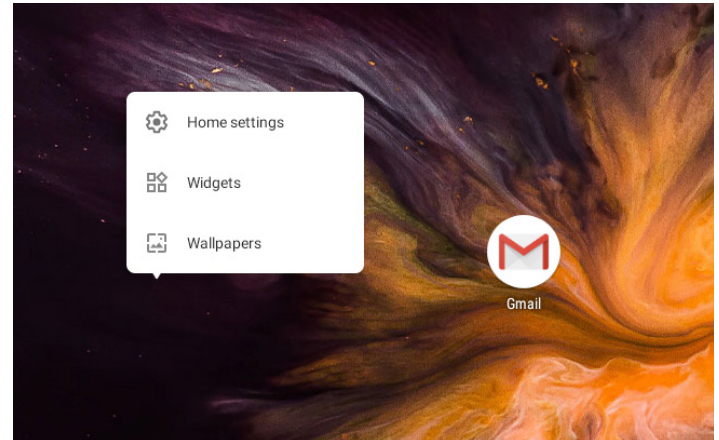
For your tablet touch the Google™ Play Store icon. There, you will find over 1 million apps including many which are free. Even if you only use free apps you will still need to create a Google™ account but you dont need to enter your credit card details to do this.



It is strongly recommended that you sign into/register for a Google™ account (needed for the installation of new apps). It is also recommended that you agree to backing up your tablet to the Google™ account. This creates copies of all of your files should you ever need to restore the tablet.

## Creating Application Folders

To organise your apps, drop one app icon over another on the home screen and the two icons will create a folder. You can add many more apps into it. To remove one app from a folder, touch, hold, and drag it to 'Remove' (appearing on the top of the screen). Tap on 'Unnamed Folder' to name it.



# External Storage

## Inserting a Memory Card

This tablet accepts microSD memory cards. This allows you to increase the memory capacity of your tablet and also to play media files that are stored on the memory card (e.g. music, photos or video files).



To insert a memory card:

- Align the memory card with the microSD slot. The metal portion of the memory card should be facing away from the LCD screen.
- Push the card into the slot, until you hear a click. This signifies that the card is clicked into place.

*Do not attempt to insert objects other than a microSD card into the card slot. A compatible memory card should fit easily into the card slot.*

*If the card will not easily fit, check the alignment of the card. Do not attempt to force it into the slot.*

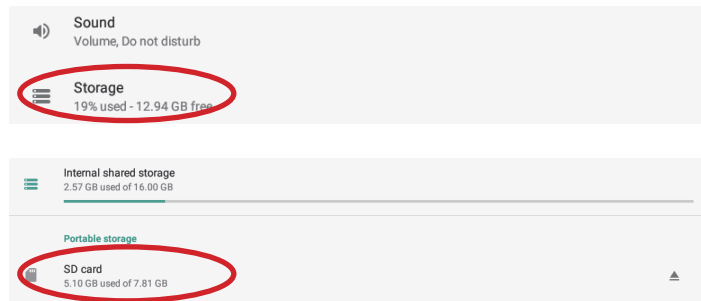
*Avoid touching the metallic contacts of the memory card.*

## Formatting a Memory Card

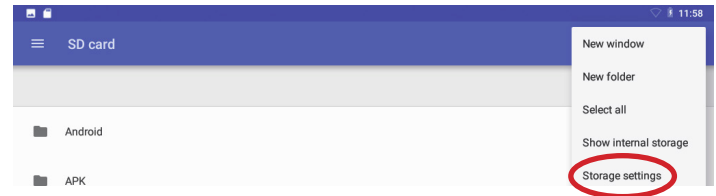
*Note: Formatting an SD card will wipe any and all data from the SD card's storage. If you wish to retain any files please transfer them onto a computer or other device before formatting.*

The SD card should be specifically formatted before the option to install or transfer Apps.

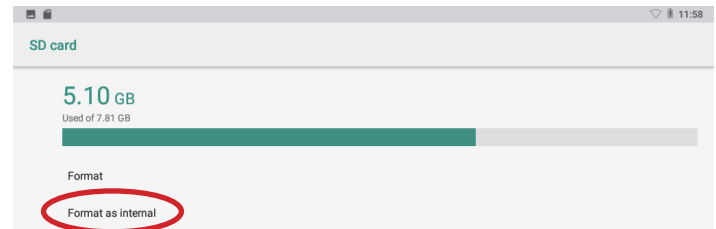
- Insert a microSD card into the slot.
- Go to 'Storage' from the settings and choose 'SD card'.



- Touch drop down menu to choose 'Storage Settings'



- Touch 'Format as Internal' and then follow up with 'Erase & Format' process to complete.



# File Management & Security

## Transfer files to your Tablet

From a computer, use the USB lead provided in the package box. From a USB device with a standard male USB connection, you will need to purchase a female USB to micro USB lead in order to connect it (e.g. USB card reader, USB connection from a camera etc.). Via e-mail, simply add attachments to e-mail messages and send to your Google™ e-mail address.

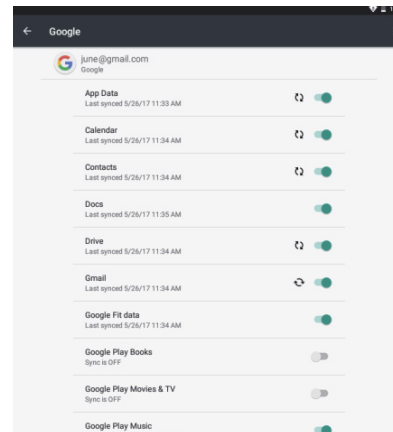
Then open Gmail, open the message and save the file from e-mail to your tablet memory.

## Backing up with a Google™ account

For this process to work you must be connected to a WiFi Network.

- Before backing up, please download the 'Google™ Drive' App from the play store.
- Make sure the files you want to back-up are added to your Google™ Drive.

- Go to 'Settings'. Under Accounts/Google™, touch your Google™ email address and tick all the data you want to back up, including 'Drive'. You can access the data from anywhere you have access to your Google™ account. If your Google™ account has not been set up yet, choose 'Add account' and proceed to set up an existing or create a new one. At the last set up step, choose 'Keep this tablet backed up with my Google™ account' and all your data will be backed up.



## Syncing your Android™ devices

For this process to work you must be connected to a WiFi Network.

- Open 'Google™ Photos' and select your google™ account.
- Turn on 'Auto-Backup', if it is not turned on already.
- Choose how you wish to backup your media, via WiFi or mobile network.
- Go to 'Settings'. Go to your Google™ account and verify google™ photos are checked to sync.

## Improving Security

### Online

In order to avoid online threats we recommend that you install antivirus and security software on your device and keep these and your browser and other software up to date to take advantage of security fixes.

## Physical theft

If you store valuable information on your tablet including passwords and logins for personal accounts etc. you may want to enhance the security of your tablet in case it is stolen or lost.

### Setting a PIN or password

You can set a pin code (4-8 digit numerical code) or you can set a password which is 4 to 17 characters. We recommend you set a password, the longer and more complex it is the harder it is to break. For the best passwords use a mixture of upper and lower case letters, numbers and special characters such as %, # and \*. In 'Settings', select 'Security', then 'screen lock', then select PIN or Password.

## Encryption

In order to protect your personal data on this tablet, in the event of the device being stolen, you can encrypt your tablet.

- Go to 'Settings' - 'Security & location' - 'Encryption & credentials' - 'Encrypt tablet', Make sure to follow correctly the onscreen instructions.

***Please note that your tablet cannot be decrypted by the same process. To decrypt you must return the tablet to factory settings which will erase all of your files and downloaded apps (securely). To reset to factory defaults go to 'Settings' - 'System' - 'Reset options', choose 'Erase all data(Factory reset)', then 'Reset tablet'.***

## Erasing your personal data

If you sell your tablet on, or discard it you should erase the data in memory, before you do so, using a file eraser program that will action every file in the memory of your tablet. This securely erases your data so that it cannot be recovered. Please note that simply returning your tablet to factory settings is not a reliable way of erasing your personal data (unless you have first encrypted your data). To download a file eraser go to Google™ Play store, select a file eraser program such as Remo File Eraser – download and install. Open the app and follow instructions to securely erase your data.

# Product Support

## Troubleshooting

### **If your device is frozen**

Press the ON/OFF button for at least 10 seconds or use the hardware reset. To use the Hardware reset, press the “pinhole reset” button by using a sharp object such as a toothpick.

### **If your device doesn't turn on**

Charge your device then switch on normally. If this does not work, press the ON/OFF button for at least 10 seconds or use the hardware reset. To use the Hardware reset, press the “pinhole reset” button by using a sharp object such as a toothpick.

### **If you want to extend the life of your battery**

Decrease the screen brightness and turn off the wireless connections if not in use.

### **If your device is functioning too slowly**

Close all apps which are not currently being used.

### **If your WiFi reception is poor**

Make sure you are not far from the WiFi hotspot. Update the firmware of the device. Factory reset your device and reconnect to your network. Contact your WiFi connection provider.

### **If your device doesn't turn on**

- Hold the ON/OFF button and Volume+ button until a black screen with options is displayed, then release.
- Press Volume+ button to scroll down to 'Recovery' and Volume- button to select.
- If you want to exit the recovery system without selecting any action, scroll down to select 'Reboot system now' or 'Power off' then press ON/OFF button.
- Use the Volume+/- buttons to scroll up/down to 'wipe data/factory reset' and the ON/OFF button to validate the chosen action. This will erase all your files, settings and applications.

### **If you want to restore your product (erase all your settings? forgotten password?)**

- Ensure your device is turned on.  
Go to 'Settings' - 'System' - 'Reset options'.
- Choose 'Erase all data(Factory reset)', then 'Reset tablet': this will erase all your files, settings, applications, so make sure you have backed-up your data in your Google™ account or a hard drive.
- When you restart your tablet it will open the Startup wizard again, follow the onscreen instructions. The wizard will not download the free apps that were downloaded the first time you did this but most of these are available for free from Google™ Play Store.
- Access your Google™ account to retrieve your backed-up data in Google™.

### **If you cannot find a WIFI signal**

- If no signal is found, please ensure the WIFI is activated on the device and is within WIFI range. If this does not fix issue, please refer to your internet service manual for further assistance.



## Specification

Processor	RK3326, Cortex A-53, 1.5GHz
Memory	RAM: 2GB
Storage	Built in Flash memory: 32GB Expandable: Up to 64GB
Network/Wi-Fi	802.11b/g/n
USB	1 x Micro USB
Other Ports	Headphone Port BS plug charger Micro SD slot
Cameras	Front 2MP Rear 5MP
Audio	3.5mm headphone jack Stereo speaker
Screen	10.1" IPS LCD (800x1280) Capacitive touch screen
Battery	Built-in lithium polymer battery
Operating System	Google™ Android™ 9 Go
Bluetooth	4.0

## Safety Information

### **Warning! To reduce the risk of Fire, Electric Shock, or Injury:**

- DO NOT expose the Tablet to high temperatures, direct sunlight, moisture, rain or a highly dusty environment.
- DO NOT use the Tablet in prohibited areas (ie; airplanes).
- DO NOT use the Tablet whilst driving or walking.
- DO NOT dispose of the Tablet in a fire to avoid explosion.
- DO NOT disconnect the Tablet from the mains power supply by pulling the cord, switch it off and remove the plug by hand.
- DO NOT attempt to disassemble the Tablet, or use alcohol, thinners or benzene to clean the Tablet as this will cause damage to the unit.
- DO NOT disassemble, repair or modify the Tablet by yourself. Refer servicing to qualified personnel only.
- Never subject the Tablet to any heavy impact such as dropping or shaking.
- Keep away from magnetic sources.
- It is not recommended to use the headphones at a high volume for an extended period of time as this may cause damage to your hearing.
- Once the casing has been tampered with, the company shall not be liable for any resulting damages or faults.
- Clean with a dry cloth only. Make sure the Tablet is turned off before cleaning. Do not use liquid or abrasive cleansers.
- Only use this Tablet for its intended domestic use. Egl will not accept any liability if the Tablet is subject to improper use, or failure to comply with these instructions.
- Keep the Tablet and its power supply cord away from heat or sharp edges that could cause damage.
- Keep the power supply cord away from any parts of the Tablet that may become hot during use.

- Use of an extension cord with the Tablet is not recommended.
- This Tablet should not be operated by means of an external timer or separate remote control system.
- Keep the Tablet away from flammable materials.
- Avoid dropping the Tablet. Do not allow the display screen to become damaged as this cannot be replaced/ repaired.
- When the Tablet is formatting or a file is uploading or downloading, do not suddenly disconnect the Tablet from the external sources as this could cause an application error.
- The company reserves the right to improve the product specification and design. The information is subject to changes without prior notice.
- This Tablet has no waterproof function.

## After Sales Support

If you need help using your product, please contact Giani Ltd:-

**Telephone:** 0161 480 6204.    **Email:** info@gianiuk.co.uk.    **Website:** www.gianiuk.co.uk.

(Replacement instruction manuals are available to download from the website).

### Product Guarantee (UK Only)

If your product ceases to function within 1 year from the date of purchase, the retailer will replace it free of charge, provided:

- You have not misused, neglected or damaged it.
- There is a fault with your products hardware and not the Tablets software.
- It has not been modified (except by Giani Ltd).
- It was not purchased second hand.
- It has not been used commercially.
- You can supply proof of purchase, indicating the price you paid and where and when the product was purchased.

This guarantee does not affect your statutory rights.

### Disposal Information

Important information for correct disposal of the product in accordance with ec directive 2012/19/EU

At the end of its working life, the product must not be disposed of as urban waste. It must be taken to a special local authority differentiated waste collection centre or to a dealer providing this service. Disposing of a household product separately avoids possible negative consequences for the environment and health deriving from inappropriate disposal and enables the constituent materials to be recovered to obtain significant savings in energy and resources.

As a Reminder of the need to dispose of household products separately, the product is marked with a crossed-out wheeled dustbin.

Giani Limited,  
Stockport,  
Cheshire  
SK2 6RH



PRO